



**School &  
Student Services®**

# Product Release Notes

June 11, 2025





# Family Portal Enhancements

## Family Responses in TADS Methodology

- ✦ We have updated the flow of incoming family responses to messages sent from an FAA account, specific to the TADS Methodology. This re-route will ensure all family responses to FAA inquiries are in one easy-to-find place, allowing our teams to better support FAA families.

## IRS Tax Information Consent Options for Families

- ✦ We have updated our IRS Tax data consent messaging and confirmation modals. Updated language has been added to the “Withdraw consent” link and the "Provide consent now" button form families within the portal.

**Confirm Consent Revocation**

Are you sure you want to withdraw consent to your IRS tax information? With consent, we can securely retrieve your information directly from the IRS, saving time and ensuring that your application includes the most accurate and up-to-date information. If you choose to withdraw consent, you may need to manually upload your tax documents instead.

Cancel

Yes, Confirm

**Provide consent to securely retrieve your tax information**

You can now pull your tax information directly from the IRS through our TaxStatus service, saving time and ensuring your information is secure and up-to-date. Please Continue with TaxStatus to provide your consent. If you prefer not to participate, you may opt out, but this may require you to manually upload your tax documents instead.

Cancel

Opt Out

Continue with TaxStatus



