



Ravenna
Student Management®

Previous Product Release Highlights – SSS



March 2025

- Removed old BigSIS logos in payment templates were replaced to match new Ravenna Student Management branding.
- New documentation created for Emergency Contact Reconcile imports to make file setup easier.
- Added "Continue Failed Import" button to resume incomplete import rows—no need to restart entire processes.

February 2025

- You can now navigate large datasets in the Duplicate People Merge table without errors. "Select All" remains functional.
- Exports now work correctly when using Solicitation filters—saving time and avoiding workflow interruptions





December 2024

- ✦ You can now successfully copy line item groups even if field names are long—great for reusing setups across academic years.
- ✦ All billing email templates have been updated with the latest branding and contact details for consistent communication.
- ✦ You can now reduce tuition agreement balances to \$0 without issues—ensuring accurate financials.
- ✦ **Extended Care Sign In/Out:** Parents can now sign children in or out of Extended Care using an iPad or tablet. Schools can toggle this setting and require supervision if needed.

October 2024

- ✦ **Updates to Payment Failure Tracking in Ravenna Billing.** New views and smarter statuses (Fatal/Non-Fatal) help admins troubleshoot failed payments faster.
- ✦ Admins can now view and manage all password reset links in one user-friendly table view.
- ✦ Clearer visual payment statuses for families. Parents can now easily see if a payment is **PAID** or **OVERDUE** on the Detailed Summary page.



September 2024

- ✦ Filter invoices by enrollment period in Ravenna Billing.
- ✦ Automatically sorts invoices by due date and description.
- ✦ Negative values are now allowed in Days to Sync, giving you more control.
- ✦ New focused unpaid invoices view. Invoices linked to agreements no longer clutter the unpaid view.
- ✦ Blank reconciliation reports download properly; missing NMI data is auto-flagged for review.
- ✦ Donor export now shows campaign and exit info.
- ✦ New imports for Evaluation Matrices.
- ✦ UI polish throughout the system.

August 2024

- ✦ Added new Donor Profile Year-Over-Year Comparison for donation trends.
- ✦ Easily convert a "Grandparent" to Additional/Emergency Contacts.
- ✦ New ability to filter donations by campaign type.
- ✦ New Bulk Ignore option in QuickBooks Payments view of Ravenna Billing.
- ✦ **UI Enhancements:** Smoother experience within the Volunteer Portal.



July 2024

- ✦ **Schoology Integration:** Sync final assessment grades between RSM and Schoology.
- ✦ New Client Setting to manage whether students can view financial info in the Financial Tab.
- ✦ Cleaner layout in course registration and filter buttons on the Leads Table.
- ✦ Employee Reconcile Importer now includes employee's employees email address.
- ✦ Fixed label on calendar file imports.

May 2024

- ✦ Donor Profiles table now supports filtering by Note Type and Text.
- ✦ The **Account Reconciliation** export in **Ravenna Billing** has new data in it, including Ad Hoc invoice details, Processing Fee invoice details, and NMI transaction IDs for payments made through the NMI processor..
- ✦ **System Cleanup:** Spelling fixes and icon updates throughout.



April 2024

- Lead Agreements now link directly to the relevant Lead or Family record.
- Zero out invoices with fees using the new Unpaid Invoice Utility.
- Parents can now view what invoices their payments went toward.

March 2024

- **Product Rebrand:** BigSIS is now Ravenna Student Management™, with a refreshed UI and theme options.
- New “Is Graduated?” checkbox for clearer alumni tracking. Allowing for more precise filtering from the previous "Graduation Date" option.
- Portal forms now show how to fix mistakes.
- Parents can now upload documents to the Portal Health widgets.
- **Donation Enhancements-** Invoice numbers now visible and exportable. Updates made for faster data exports and better multi-select filtering.
- Directory report now supports address filtering; multiple importers upgraded.
- Backend enhancements across student and tuition modules.
- Offline refunds now possible in Tuition Management.
- Credit memos can be prioritized when running payments.



